

### **Quality policy**

Deltafluid's quality policy, linked to our business plan, relies upon a common culture:

- **Our customers** are our top priority:
  - ❖ We owe them attention and continuous improvement of our products' quality.
  - ❖ We are fully committed to the satisfaction of their requirements and to the efficiency of our services.
  - ❖ We shall build a relationship based on trust, integrity and reliability at every level of our organization.
- **Our suppliers** must be fully considered as partners. We must maintain mutual support and trust relationship.
- **Our employees** must be responsible for a straight and dedicated quality vision, daily as well as long-term.

Accordingly, we make the following commitments:

- Extend this quality culture to all our services,
- Ensure a permanent search for efficiency in all our processes,
- Be attentive to the stakeholders who allow development and continuous improvement of products and services delivered by our company,
- Contain any risks involved in our activities, particularly those linked to nuclear safety,
- Fight actively against any fraud and any falsification.

This policy implies from our company and from any contributor a clear communication and a respectful attitude towards our customers requirements in compliance with our commitments.

The QSESN Manager is designated as independent with organisational authority to manage quality issues, with unrestricted access to DELTAFLUID top management,

Yannick Lubet, Deltafluid Managing Director, 18/08/2023